PG&E Talent Connect

Company

Based in San Francisco, Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is one of the largest combined natural gas and electric utilities in the United States. And we deliver some of the nation's cleanest energy to our customers in Northern and Central California. For PG&E, "Together, Building a Better California" is not just a slogan. It's the very core of our mission and the scale by which we measure our success. We know that the nearly 16 million people who do business with our company count on our more than 24,000 employees for far more than the delivery of utility services. They, along with every citizen of the state we call home, also expect PG&E to help improve their quality of life, the economic vitality of their communities, and the prospect for a better future fueled by clean, safe, reliable and affordable energy.

Pacific Gas and Electric Company is an Affirmative Action and Equal Employment Opportunity employer that actively pursues and hires a diverse workforce. All qualified applicants will receive consideration for employment without regard to race, color, national origin, ancestry, sex, age, religion, physical or mental disability status, medical condition, protected veteran status, marital status, pregnancy, sexual orientation, gender, gender identity, gender expression, genetic information or any other factor that is not related to the job.

Department Overview

The Information Technology (IT) organization is structured to support PG&E's core function of providing reliable gas and electric transmission and distribution services that will result in delighted customers, energized employees, rewarded shareholders and environmental leadership. IT functions are to design, develop, operate and maintain the information and telecommunications systems that enable the company to meet its commitment to customers: Keeping the lights on and the gas flowing, delivering at a reasonable price and providing simple and convenient options.

IT supports the business vision by improving service quality, developing additional functionality, implementing new technology, reducing costs, increasing productivity, and facilitating organizational and business effectiveness through enabling technologies.

The SuperFit IT team is focused on ensuring IT is rooted in Lean IT practices to transform how we work to deliver and support technology. The SuperFit team is modeled like an internal consulting

group. We engage with our clients to understand their needs, gather data, design a solution and implement. Managing the change and ensuring stakeholder buy-in is a key ingredient to our success.

The SuperFit IT team is on the front-line of transforming the IT organization and will be instrumental in shaping how IT operates in the future.

Position Summary

As a Lean IT Navigator, you will be responsible for successful delivery of the Plan/Build/Run work stream. This represents transformational change in how work is done, with a focus on using Lean IT principles to eliminate waste, variability and inflexibility.

Successful candidates will possess an entrepreneurial mind-set, strong problem solving skills, thrive in uncomfortable situations, be action-oriented, be comfortable in taking calculated risks without 100% clarity, comfortable in challenging the status quo, quantitatively capable and have the ability to move a stakeholder group through change

Qualifications

Minimum Qualifications

• Bachelors degree in computer science, engineering, information technology, business or related field, or equivalent work experience

• 8 years of overall IT experience with a minimum of 5 years experience as a consultant in process improvement or continuous improvement work.

Desired Qualifications

• Exposure to Lean, Lean Six Sigma, Six Sigma or other continuous improvement methodology
• Project management experience
• Process design and role design experience
• Masters Degree in computer science, engineering, information technology, business or related field
• Exemplification of IT Values—openness, courage, passion, humility, customer-focus, accountability and teamwork
• Ability to identify and solve problems and quickly create an action plan to execute work
• Advanced analytical ability to analyze unstructured data and present synthesis for executive level audience
• Agile learned, comfortable with a steep learning curve
• Experience designing and delivering presentations and trainings and facilitating large workshops
• Comfortable working with MS Office Suite (Word, Excel, PowerPoint), Visio and SharePoint tools
• Advanced skills working with MS Excel to conduct data analysis and derive findings
• Experience with change management
• Experience managing, coaching, nurturing people and their emotions
• MS Access knowledge a plus
• Domain knowledge of IT is a plus

Responsibilities

The Lean IT Navigator will:

• Work closely with targeted stakeholder group and their leadership to keep them involved with and informed of the change

• Conduct data gathering effort with the stakeholder group and quantitatively and qualitatively assess the data to identify design opportunities

• Own one or more design projects that define the future way of working and ensure they are integrated with other design projects and that they are created with participation from the stakeholder group

• Implement the new way of working: delivering training, coaching and a focus on testing and refining the design projects

• Develop subject matter expertise through increasing understanding of the business of IT, implementing Lean IT concepts, training stakeholder groups and presenting to IT executives

• Present information to executives, leaders and the stakeholder group

• Become a subject matter expert on Lean IT, providing coaching to new navigators

• Be available to work long hours during certain phases of the project

Potential day trips outside San Francisco 1-2 days per week depending on the assigned stakeholder group. Primary locations outside San Francisco are Sacramento, Fairfield, Santa Rosa, San Luis Obispo and Fresno. Travel scheduling will take into consideration individual's work/life balance needs.

Employment Type: Management

Schedule: Full-time

Work Location: GENERAL OFFICE COMPLEX - 77 BEALE ST

City: San Francisco

Zip Code: 94105