



Engineered to order. Built to last.

Infrastructure Manager

Since 1905, G&W Electric has helped power the world with innovative power systems solutions and products. With the introduction of the first disconnectable cable terminating device in the early 1900s, G&W began to build a reputation for engineering creative solutions to meet the needs of systems designers. Solutions which today have extended far beyond cable accessory products and into the latest in solid dielectric and SF6 insulated switchgear, solid dielectric insulated reclosers, system protection equipment, distribution automation solutions, and distribution and transmission cable accessories. Located in Bolingbrook, Illinois, USA, the plant covers over 371,000 square feet and represents a showplace of modern engineering, manufacturing and marketing technology.

Why join us? G&W enjoys a long reputation for product quality, innovation and world-class customer service to the power industry. We have established this reputation by believing that our greatest asset is our employees. We owe our success to the initiative and talents of highly skilled individuals within our team-based organization. As a global organization and industry leader, we are committed to cultivating an engaging work environment that embraces our core values and develops our talent.

POSITION SUMMARY:

The Infrastructure Manager's role is to plan, organize, and manage staff and overall operations to ensure the stable operation of the organization's IT infrastructure. This includes developing, maintaining, supporting, and optimizing key functional areas, particularly network infrastructure, server infrastructure, data communications, and telecommunications systems. The Infrastructure Manager will also schedule and direct activities to resolve hardware and software problems in a timely and accurate fashion.

RESPONSIBILITIES:

Strategy & Planning

- Design and implement short- and long-term strategic plans to ensure infrastructure capacity meets existing and future requirements.
- Develop, implement, and maintain policies, procedures, and associated training plans for infrastructure administration and project management.
- Participate in the development of IT strategies in collaboration with the Applications Manager and CFO.
- Conduct research and make recommendations on products, services, protocols, and standards in support of all infrastructure procurement and development efforts.
- Establish service level agreements with business units.

Acquisition & Deployment

- Prepare RFPs, bid proposals, contracts, scope of work reports, and other documentation for infrastructure projects and associated efforts.
- Negotiate with vendors, outsourcers, and contractors to secure infrastructure-specific products and services.
- Assist with the planning and deployment of infrastructure security measures.

Operational Management

- Manage and set priorities for the design, maintenance, development, and evaluation of all infrastructure systems, including LANs, WANs, Internet, intranet, security, wireless implementations, and so on.
- Conduct feasibility studies for various upgrade projects, improvements, and other conversions.
- Define hardware and software standards in conjunction with owners and stakeholders.
- Test network performance and provide network performance statistics and reports; develop strategies for maintaining network infrastructure.
- Test server performance and provide network performance statistics and reports; develop strategies for maintaining server infrastructure.
- Manage operational costs; conduct near- and long-term financial forecasts for expanded functionality/user base.
- Define, create and report out appropriate monthly KPI's for the IT operational team.

- Practice IT asset management, including maintenance of component inventory and related documentation.
- Direct and lead network analyst and technicians, and where necessary, conduct performance reviews and corrective action.

QUALIFICATIONS / EDUCATION

Formal Education & Certification

- Four-year university degree or college diploma in the field of computer science and / or 8-10 years' equivalent work experience.
- Certifications in Microsoft / Cisco / VMWare strongly preferred. ITIL or PMI certifications preferred.

Knowledge & Experience

- 8-10 years' experience managing and delivering infrastructure design and operational excellence.
- Exceptional knowledge of service and application delivery, as well as successful service level agreement accomplishments.
- Minimum 3 years' successful leadership of an infrastructure team.
- Must have strong hands-on / technical knowledge and experience of core Microsoft technologies, Cisco, VMWare.
- Application support experience with JD Edwards a plus.
- Must have proven management skills with the ability to mentor staff members
- Must be a champion for pushing IT standards, procedures, policies and best practices for the infrastructure team

G&W offers a competitive salary commensurate with the candidate's level of experience, as well as an excellent benefits program including medical, dental, short term/long term disability, life insurance, and a 401(K), profit-sharing and quarterly performance bonuses.

To apply please send your resume to careers@gwelec.com

EEO M/F/Vet/Disability